



Australian Government

Department of Health and Ageing

Free Publications Order Form Aged Care Information Sheets

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

Care Options

QTY

Care Options Single Sheets

1. How Aged Care Assessment Teams (ACATs) can help you
2. Home and Community Care (HACC)
3. Community Aged Care Packages (CACPs)
4. Extended Aged Care at Home (EACH) packages
5. National Respite for Carers Program (NRPC) and other Australian Government support for carers
6. What you need to know about residential aged care
7. Information for veterans and war widows/widowers - Veterans' Home Care

Quality of Care

QTY

Quality of Care Single Sheets

8. Rights and responsibilities of residents of aged care homes

Residential Care – Fees and Charges

QTY

Fees and Charges Sheets

9. Fees and Charges – An overview
10. Assessing income for residential aged care fees
11. Income-tested fees for residential care
12. Residential care fees for full pensioners
13. Residential care fees for part pensioners
14. Residential care fees for self funded retirees

15. The accommodation charge
16. Accommodation bonds
17. Care fees for veterans and war widows/widowers
20. Support for older people with the cost of residential aged care

Special Needs Groups

QTY

Support for all backgrounds sheets

18. Aged care for older Australians from culturally and linguistically diverse backgrounds
19. Aged care for older people from Aboriginal and Torres Strait Islander communities
21. Support for older Australians living in rural and remote communities

Special Needs Groups

QTY

(Single sheets Only)

22. Help for people living with dementia
23. Bladder and bowel problems (incontinence)

Contact Numbers

QTY

(English Only)

24. Useful Contact Numbers

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Free Publications Order Form Aged and Community Care Publications

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

Fees and Charges - An Overview

	QTY		QTY
Arabic	<input type="text"/>	Italian	<input type="text"/>
Chinese	<input type="text"/>	Maltese	<input type="text"/>
Croatian	<input type="text"/>	Polish	<input type="text"/>
Dutch	<input type="text"/>	Serbian	<input type="text"/>
German	<input type="text"/>	Spanish	<input type="text"/>
Greek	<input type="text"/>		<input type="text"/>
Hungarian	<input type="text"/>		

Other Publications

(English only)

QTY

- Aged Care: Residential Aged Care
- Australian Government Directory of Services for Older Australians

Useful contact Numbers

	QTY		QTY
Arabic	<input type="text"/>	Italian	<input type="text"/>
Chinese	<input type="text"/>	Maltese	<input type="text"/>
Croatian	<input type="text"/>	Polish	<input type="text"/>
Dutch	<input type="text"/>	Serbian	<input type="text"/>
German	<input type="text"/>	Spanish	<input type="text"/>
Greek	<input type="text"/>		<input type="text"/>
Hungarian	<input type="text"/>		

Complaints Resolution Scheme

	QTY		QTY
English	<input type="text"/>	Italian	<input type="text"/>
Arabic	<input type="text"/>	Macedonian	<input type="text"/>
Chinese	<input type="text"/>	Maltese	<input type="text"/>
Croatian	<input type="text"/>	Polish	<input type="text"/>
Dutch	<input type="text"/>	Russian	<input type="text"/>
German	<input type="text"/>	Serbian	<input type="text"/>
Greek	<input type="text"/>	Spanish	<input type="text"/>
Hungarian	<input type="text"/>	Vietnamese	<input type="text"/>

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Free Products Order Form

Carer Information & Support Products

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

Carer Support Kit

QTY

Standard Full Set (English)
(Includes 1 of each of the items listed below, items may also be requested individually.)

Single sheets

- Legal Arrangements
- Taking a Break
- Feelings
- Managing Money
- Services for You
- Safety at Home
- Taking Care of Yourself
- Loss and Grief
- Managing Health Care and Medications
- **Emergency Care Kit**
- consists of:
x2 Emergency Care Plan;
x1 Carer Emergency Card;
x1 Emergency Care Kit Folder;
x1 Medi-list

Additional items

QTY

- Medi-list
- Relaxation recording CD version
- Relaxation recording Tape version

Carer Support Kit

QTY

(Alternative formats for vision impaired and print disabled people includes standard emergency care kit.)

Large Print Version

 (English)

Single sheets

- Legal Arrangements
- Taking a Break
- Feelings
- Managing Money
- Services for You
- Safety at Home
- Taking Care of Yourself
- Loss and Grief
- Managing Health Care and Medication

Carer Support Kit

(Community Languages includes emergency care kit in community languages)

QTY

- | | | | |
|-----------|----------------------|------------|----------------------|
| Arabic | <input type="text"/> | Italian | <input type="text"/> |
| Chinese | <input type="text"/> | Maltese | <input type="text"/> |
| Croatian | <input type="text"/> | Polish | <input type="text"/> |
| Dutch | <input type="text"/> | Serbian | <input type="text"/> |
| German | <input type="text"/> | Spanish | <input type="text"/> |
| Greek | <input type="text"/> | Vietnamese | <input type="text"/> |
| Hungarian | <input type="text"/> | | |

QTY

Additional Items - Medi List

QTY

- | | | | |
|-----------|----------------------|------------|----------------------|
| Arabic | <input type="text"/> | Italian | <input type="text"/> |
| Chinese | <input type="text"/> | Maltese | <input type="text"/> |
| Croatian | <input type="text"/> | Polish | <input type="text"/> |
| Dutch | <input type="text"/> | Serbian | <input type="text"/> |
| German | <input type="text"/> | Spanish | <input type="text"/> |
| Greek | <input type="text"/> | Vietnamese | <input type="text"/> |
| Hungarian | <input type="text"/> | | |

QTY

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

Free Products Order Form

Carer Information & Support Products Cont,d

Carer Support Kit Additional Items

QTY

- Blank shell for local information
- Support for Carers in their Caring role (green A5)
- Palliative Care Fact Sheet

Carer Support Kit Additional Items Community Languages

Support for Carers in their Caring role

QTY

- Chinese
- Greek

QTY

- Italian
- Vietnamese

Palliative Care Fact Sheet

QTY

- Chinese
- Greek

QTY

- Italian
- Vietnamese

Loss and Grief Fact Sheet

QTY

- Chinese
- Greek

QTY

- Italian
- Vietnamese

Other Publications

QTY

(English Only)

- Commonwealth Carer Respite Centre fridge magnets
- Commonwealth Carer Resource Centre fridge magnets
- The Carer Experience — An Essential Guide for Carers of People with Dementia

Aboriginal and Torres Strait Islanders Products

Aboriginal and Torres Strait Islanders Carers Kit

QTY

Consists of:

- Carers Information Booklet
- Emergency Care Plan
- Emergency Care Wallet Size Card
- Pen
- Magnifying Ruler
- Magnets
- Hat
- Cloth Satchel

The following items may be ordered separately:

- Emergency Care Plan
- Emergency Care Wallet Size Card

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Free Products Order Form National Dementia Products

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

BOOKS

(English Only)

QTY

- *The Carer Experience*
— *An Essential Guide for Carers of People with Dementia*

DEMENTIA AND MEMORY COMMUNITY CENTRES (DMCC)

RESOURCES

POSTERS

- A. *Worried about your memory?*
- B. *How can I find out more about dementia?*
- C. *Looking after someone with dementia?*

QTY A. B. C.

A4 (210 x 297 mm)

DEMENTIA - A NATIONAL HEALTH PRIORITY

POSTERS

- *Dementia - a National Health Priority*
A3 (297 x 420 mm)
A2 (420 x 594 mm)
- Fact Sheet

AUDIOTAPES

Caring for a Person with Dementia

	QTY		QTY
English	<input type="text"/>	Polish	<input type="text"/>
Cantonese	<input type="text"/>	Russian	<input type="text"/>
Greek	<input type="text"/>	Turkish	<input type="text"/>
Italian	<input type="text"/>	Vietnamese	<input type="text"/>
Maltese	<input type="text"/>		

POSTCARDS

Dementia Helpline Postcards

1. *Where are those keys?* (English)
2. *Where are those spectacles?*

	QTY		QTY
English	<input type="text"/>	Italian	<input type="text"/>
Arabic	<input type="text"/>	Polish	<input type="text"/>
Chinese	<input type="text"/>	Vietnamese	<input type="text"/>
Greek	<input type="text"/>		

3. *Mismatched shoes*

	QTY		QTY
English	<input type="text"/>	Italian	<input type="text"/>
Chinese	<input type="text"/>	Polish	<input type="text"/>
Greek	<input type="text"/>	Vietnamese	<input type="text"/>

4. *Misplaced teapot*

	QTY
English	<input type="text"/>
Arabic	<input type="text"/>

OTHER

Dementia Helpline fridge magnets

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Free Products Order Form Dementia Help Sheets

Produced and distributed by the Department of Health and Ageing on behalf of Alzheimer's Australia

Dementia Help Sheets are available individually or in kits (see later order form for kits)

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

ABOUT DEMENTIA

		QTY
I.1	What is dementia?	<input type="text"/>
I.2	Diagnosing dementia	<input type="text"/>
I.3	Diagnosis: Informing the person with dementia	<input type="text"/>
I.4	Early planning	<input type="text"/>
I.5	Next steps	<input type="text"/>
I.6	Information for family and friends	<input type="text"/>
I.7	Memory changes	<input type="text"/>
I.8	Progression of dementia	<input type="text"/>
I.9	Drug treatments and dementia	<input type="text"/>
I.10	Dementia and heredity	<input type="text"/>
I.11	Research	<input type="text"/>
I.12	Alzheimer's disease	<input type="text"/>
I.13	Vascular dementia	<input type="text"/>
I.14	Fronto Temporal Lobar Degeneration (FTLD)	<input type="text"/>
I.15	Dementia with Lewy bodies	<input type="text"/>
I.16	Alcohol related dementia	<input type="text"/>
I.17	AIDS related dementia	<input type="text"/>
I.18	Down syndrome and Alzheimer's disease	<input type="text"/>

CARING FOR SOMEONE WITH DEMENTIA

		QTY
2.1	Communication	<input type="text"/>
2.2	Therapies and communication approaches	<input type="text"/>
2.3	Safety issues	<input type="text"/>
2.4	Caring for someone who lives alone	<input type="text"/>
2.5	Activities	<input type="text"/>
2.6	Making the most of respite care	<input type="text"/>
2.7	Driving	<input type="text"/>
2.8	Travelling	<input type="text"/>
2.9	Working with doctors	<input type="text"/>
2.10	Going to hospital	<input type="text"/>
2.11	Pain	<input type="text"/>
2.12	Eating	<input type="text"/>
2.13	Nutrition	<input type="text"/>
2.14	Dental care	<input type="text"/>
2.15	Dressing	<input type="text"/>
2.16	Sleeping	<input type="text"/>
2.17	Hygiene	<input type="text"/>
2.18	Continence	<input type="text"/>
2.19	Intimacy and sexual issues	<input type="text"/>
2.20	Later stages of dementia	<input type="text"/>

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government
Department of Health and Ageing

Free Products Order Form

Dementia Help Sheets Cont,d

Produced and distributed by the Department of Health and Ageing on behalf of Alzheimer's Australia

Dementia Help Sheets are available individually or in kits (see later order form for kits)

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

DEMENTIA - LOOKING AFTER FAMILIES AND CARERS

QTY

- 3.1 Taking a break
- 3.2 Taking care of yourself
- 3.3 Feelings
- 3.4 Men and caring
- 3.5 Coping after the death of someone with dementia

DEMENTIA AND RESIDENTIAL CARE

QTY

- 4.1 Deciding on residential care
- 4.2 Which residential facility?
- 4.3 Caring partnerships
- 4.4 Good care in a residential facility
- 4.5 Coping with placement
- 4.6 Information and support

DEMENTIA AND CHANGED BEHAVIOURS

QTY

- 5.1 Changed behaviours
- 5.2 Problem solving
- 5.3 Depression and dementia
- 5.4 Wandering
- 5.5 Sundowning
- 5.6 Anxious behaviours
- 5.7 Aggressive behaviours
- 5.8 Agitated behaviours
- 5.9 Hallucinations and false ideas
- 5.10 Disinhibited behaviours

DEMENTIA AND YOUNG PEOPLE

QTY

- 6.1 Information about dementia for young people
- 6.2 Information about dementia for parents and grandparents

YOUNGER ONSET DEMENTIA

QTY

- 7.1 What is younger onset dementia?
- 7.2 Early planning
- 7.3 Next steps
- 7.4 Employment

INFORMATION FOR PEOPLE WITH DEMENTIA

QTY

- 8.1 What is dementia?
- 8.2 Early planning
- 8.3 Looking after yourself
- 8.4 Driving
- 8.5 Living alone
- 8.6 Feelings and adjusting to change
- 8.7 Keeping involved and active
- 8.8 Talking about the diagnosis
- 8.9 Talking with your doctor
- 8.10 Making employment decisions

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Free Products Order Form Dementia Help Sheets Cont,d

Produced and distributed by the Department of Health and Ageing on behalf of
Alzheimer's Australia

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

OTHER LANGUAGES (ALSO AVAILABLE IN KITS - SEE LATER ORDER FORM)

Key:

- | | | | | | |
|----|-----|----------------------|----|-----|------------------------|
| A. | 1.1 | What is dementia? | F. | 3.1 | Taking a break |
| B. | 1.2 | Diagnosing dementia | G. | 5.1 | Changed behaviours |
| C. | 1.4 | Early planning | H. | 5.2 | Problem solving |
| D. | 2.1 | Communication | I. | 8.3 | Looking after yourself |
| E. | 2.9 | Working with doctors | | | |

Write number required in boxes below:

Key:	A.	B.	C.	D.	E.	F.	G.	H.	I.
Arabic	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Chinese	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Croatian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Dutch	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
German	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Greek	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Hungarian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Italian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Macedonian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Maltese	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Polish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Russian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Serbian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Spanish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Tagalog	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Ukrainian	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		
Vietnamese	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes



Australian Government

Department of Health and Ageing

Free Products Order Form Dementia Help Sheets Cont,d

Produced and distributed by the Department of Health and Ageing on behalf of
Alzheimer's Australia

Ways to Order



By fax:

1. Complete the form
2. Fax to:
National Mailing and Marketing on
02 6260 2770



By mail:

1. Complete the form
2. Mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which publications you wish to order; and phone
2. National Mailing and Marketing on
(02) 6269 1080
or
the Aged Care Information Line on
1800 500 853 (free call*)

Updated: May 2006

* Free call from fixed phones, mobile phones at mobile rates.

Help Sheet Kits

Qty

- Kit 1 About Dementia x 15
- Kit 2 Information for people with dementia x 10
- Kit 3 Dementia and Residential Care x 6
- Kit 4 Complete set of chosen Language sheets including English versions

Kit 1 About Dementia

- 1.1 What is dementia?
- 1.2 Diagnosing dementia
- 1.4 Early planning
- 1.6 Information for family and friends

- 1.7 Memory changes
- 1.9 Drug treatments and dementia
- 1.11 Research
- 1.12 Alzheimer's disease
- 2.1 Communication
- 2.5 Activities
- 3.1 Taking a break
- 3.2 Taking care of yourself
- 3.3 Feelings
- 5.1 Changed behaviours
- 5.2 Problem solving

Kit 2 Information for people with dementia

- 8.1 What is dementia?
- 8.2 Early planning
- 8.3 Looking after yourself
- 8.4 Driving
- 8.5 Living alone
- 8.6 Feelings and adjusting to change

- 8.7 Keeping involved and active
- 8.8 Talking about the diagnosis
- 8.9 Talking with your doctor
- 8.10 Making employment decisions

Kit 3 Dementia and Residential Care

- 1.1 What is dementia?
- 4.1 Deciding on residential care
- 4.2 Which residential facility?
- 4.3 Caring partnership
- 4.4 Good care in a residential facility
- 4.5 Coping with placement
- 4.6 Information and support

Kit 4 Other Languages

	Qty		Qty
Arabic	<input type="text"/>	Polish	<input type="text"/>
Chinese	<input type="text"/>	Russian	<input type="text"/>
Croatian	<input type="text"/>	Serbian	<input type="text"/>
Dutch	<input type="text"/>	Spanish	<input type="text"/>
German	<input type="text"/>	Tagalog	<input type="text"/>
Greek	<input type="text"/>	Ukranian	<input type="text"/>
Hungarian	<input type="text"/>	Vietnamese	<input type="text"/>
Italian	<input type="text"/>		
Macedonian	<input type="text"/>		
Maltese	<input type="text"/>		

Your details (PLEASE PRINT CLEARLY)

Name: _____ Tel: (____) _____

Organisation: _____

Address: _____

City/Town: _____ State: _____ Postcode: _____

Small Businesses:

Please provide an estimate of the time taken to complete this form Hours Minutes

Aged Care Information Products for Purchase

Information products for purchase

The following Ageing and Aged Care Division publications are now sold through National Mailing and Marketing:

- Residential Care Manual
- Documentation and Accountability Manual (on CD ROM only)
- The Guide (Implementing Occupational Health and Safety in Residential Aged Care)
- A World of Food Vol 1
- A World of Food Vol 2
- Building Quality for Residential Care Services

Ways to Order our information products



By fax:

1. Obtain the Aged Care Information products order form
2. Complete the form and fax to National Mailing and Marketing on: **02 6260 2770**



By mail:

1. Obtain the Aged Care Information products order form
2. Complete the form and mail to:
National Mailing and Marketing
PO Box 7077
Canberra Mailing Centre
ACT 2610



By phone:

1. Identify which products you wish to order
2. Phone National Mailing and Marketing on: **02 6269 1080**

Are you a new approved Aged Care Home?

If yes, you receive FREE of charge:

- 2 x Residential Care Manuals
- 2 x Documentation and Accountability Manuals (CD only)
- 2 x Standards and Guidelines Manuals (CD only)
- 1 x The Guide (Implementing Occupational Health and Safety in Residential Aged Care) (CD only)
- 1 x Building Quality for Residential Care Services